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COMMUNITY GUIDELINES

Welcome to Sacred Wild Wellbeing - a community created to nurture connection, personal growth, wellbeing and a sense of belonging in a safe, respectful and supportive environment.

By joining our community and attending our events, all members agree to follow these guidelines. They are in place to protect the wellbeing of our members, maintain the integrity of our offerings and ensure that everyone has the opportunity to enjoy our community in a positive way.

1. Respect, Kindness and Community

We ask all members to:

- Treat fellow members, facilitators, practitioners and the leadership team with kindness, respect and compassion.
- Respect personal boundaries, individual differences, privacy and confidentiality.
- Help create a welcoming, inclusive and non-judgemental environment.
- Communicate concerns or disagreements respectfully and directly with the leadership team where appropriate.
- Respect the emotional, physical and energetic boundaries of others.

Bullying, harassment, provocative or aggressive behaviour of any conduct will not be tolerated.

2. Event Bookings and Membership Discounts

To ensure fairness and equal access to our events, the following booking rules apply:

- Bookings are for the registered member only. Members must not book an event on behalf of another person using their own membership, account or member benefits.
- Membership discounts are for the member's own use only. Discounts must not be shared, transferred or used to secure places for other people.
- One member discount per eligible member, per event. Members must not use their discount multiple times for the same event, including to purchase additional tickets or places for other people.
- Each attendee must make their own booking using their own eligible membership or pay the applicable standard event price.

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- Members must provide accurate information when booking and must not attempt to bypass booking limits, payment requirements or membership conditions.
- Event places are subject to availability, eligibility and any specific requirements communicated by Sacred Wild Wellbeing.

Bookings that do not comply with these rules may be cancelled, and any applicable discount may be withdrawn. Further action may be taken in line with these community guidelines.

3. Wellbeing, Health and Personal Responsibility

Our events may involve movement, relaxation, meditation, breathwork, emotional exploration, spiritual practices or other wellbeing activities. Each event may have different physical, emotional or practical requirements.

Members are responsible for assessing whether an event is suitable for them at the time of attendance.

- Members must be sufficiently well and able to participate safely in the particular event they have booked.
- Members should not attend if they are experiencing an illness, symptoms or a condition that could put themselves or others at risk, or that makes participation unsafe.
- Members must consider any relevant event description, participation requirements and safety information before booking.
- If a member has a health concern, accessibility requirement, injury, additional support need or other circumstance that may affect their participation, they must contact the Sacred Wild Wellbeing directors before signing up to the event.
- Members should allow sufficient time for the directors to discuss any requirements and determine whether reasonable adjustments or additional support can be arranged.
- Members must follow the safety instructions and reasonable guidance provided by facilitators and the leadership team throughout an event.

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We encourage members to be honest about their needs and to seek clarification before booking. This helps us understand how best to support you and whether a particular event is appropriate.
Sharing relevant information does not automatically guarantee that an event will be suitable or that every requested adjustment can be provided. Decisions will be made with consideration for the individual, the nature of the activity and the safety of everyone involved.

4. Additional Support and Accessibility

Sacred Wild Wellbeing aims to create a supportive and inclusive community.
If you require additional support, accessibility arrangements or consideration before attending an event, please contact the directors before booking.
Please do not assume that support can be arranged at short notice or that facilitators will be able to accommodate needs that have not been communicated in advance.
All requests will be considered respectfully and on an individual basis, taking into account what is reasonably possible and the safe delivery of the event.

5. Safety During Events

All members must:

- Follow the instructions of event facilitators and the leadership team.
- Respect the boundaries, consent and comfort of other participants.
- Avoid behaviour that compromises the physical or emotional safety of the group.
- Refrain from attending or participating while impaired by alcohol, recreational drugs or any substance that makes participation unsafe.
- Raise any concerns about safety or inappropriate behaviour with a director or an appropriate member of the leadership team as soon as possible.

Sacred Wild Wellbeing reserves the right to pause or stop a member's participation if there are reasonable concerns about their safety, the safety of others or the safe running of an event.

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6. Leadership Team Authority and Event Access

The Sacred Wild Wellbeing directors and leadership team are responsible for maintaining the safety, integrity and wellbeing of the community.

The leadership team reserves the right to refuse, restrict or withdraw access to any event where it considers this necessary or appropriate.

This may include situations where:

- A member's attendance may present a safety risk to themselves or others.
- An event is not considered suitable for the member's disclosed needs or circumstances.
- A member has failed to follow booking rules, membership conditions or these community guidelines.
- A member behaves in a way that is disruptive, threatening, disrespectful or harmful to others.
- A member fails to follow reasonable safety instructions.
- There are other reasonable concerns about the safe and appropriate delivery of the event.

Where appropriate and practical, the leadership team may speak with the member and explore possible solutions before making a decision. However, immediate action may be taken where necessary to protect members, facilitators or the wider community.

Event access decisions will be made with due consideration for safety, fairness and the circumstances involved.

7. Membership and Removal from the Community

Sacred Wild Wellbeing is committed to maintaining a community built on mutual respect, trust and shared responsibility.

The directors and leadership team reserve the right to issue a warning, suspend membership, restrict participation or remove a member from the community where there has been a breach of these guidelines or where continued membership is considered inappropriate for the wellbeing or safe operation of the community.g fairly and protecting the wider community.

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Serious misconduct, repeated breaches, misuse of membership benefits, harassment, threatening behaviour or actions that compromise the safety or integrity of the community may result in immediate removal.
Where appropriate, members may be given an opportunity to discuss a concern or respond to an issue before a final decision is made. This will depend on the seriousness and circumstances of the matter.
Decisions will be made by the leadership team, with the aim of acting fairly and protecting the wider community. Membership does not guarantee access to every event or continued membership of Sacred Wild Wellbeing.
Any refunds, cancellations or outstanding payments arising from a membership or event decision will be handled in accordance with the applicable booking terms and relevant consumer law.

8. Communication and Raising Concerns

We encourage open, honest and respectful communication.
If you have a concern about an event, another member, please contact a director or the leadership team privately by email at info@sacredwildfestival.com or in-person.
We do have a Complaint Procedure in place on request, if you would like to raise a concern or complaint, please ask for the Complaints Procedure in-person or by email. Concerns will be considered respectfully and, where appropriate, handled confidentially. We ask all members to raise concerns within 7 (seven) days of the incident, avoid public confrontation, speculation or sharing another person's private information.

9.Location

Members holding a Access Pass must be based in Somerset, with a local address - Members without a Access Pass must be based in the South West UK.

10. Agreement to the Guidelines

By joining Sacred Wild Wellbeing, booking an event or participating in our activities, members acknowledge that they are expected to follow these community guidelines and any additional event-specific safety requirements.
Our guidelines may be reviewed and updated as the community develops. Members are responsible for familiarising themselves with the current guidelines

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Thank you for helping us create a safe, supportive and respectful community where people can connect, grow and experience wellbeing together.

The Sacred Wild Wellbeing Leadership Team